



My Solutionz Ltd

Privacy Policy

1. Introduction

My Solutionz ("we", "us", or "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [\[https://mysolutionz.co.uk/\]](https://mysolutionz.co.uk/) (the "Site") or otherwise interact with us. Please read this privacy policy carefully. If you do not agree with the terms of this privacy policy, please do not access the Site.

2. Information We Collect

We may collect and process the following data about you:

- **Personal Information:** Name, email address, phone number, postal address, and other similar contact data.
- **Technical Data:** IP address, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform, and other technology on the devices you use to access this website.
- **Usage Data:** Information about how you use our website and services.

We collect this information:

- Directly from you when you provide it to us.
- Automatically as you navigate through the site.

3. How We Use Your Information

We use the information we collect in the following ways:

- To provide and maintain our services.
- To notify you about changes to our services.
- To allow you to participate in interactive features of our services.
- To provide customer support.
- To gather analysis or valuable information so that we can improve our services.
- To monitor the usage of our services.
- To detect, prevent and address technical issues.

4. Legal Basis for Processing Personal Data under GDPR

We may process your personal data because:

- We need to perform a contract with you.
- You have given us permission to do so.

- The processing is in our legitimate interests and it's not overridden by your rights.
- For payment processing purposes.
- To comply with the law.

5. Sharing Your Information

We may share your personal data with service providers who provide services to us or act on our behalf, such as hosting providers, IT consultants, etc. We require all third parties to respect the security of your personal data and to treat it in accordance with the law. We do not sell your personal data to third parties.

6. Data Retention

We will retain your personal data only for as long as is necessary for the purposes set out in this privacy policy. We will retain and use your personal data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies.

7. Your Data Protection Rights

Depending on your location, you may have the following rights regarding your personal data:

- The right to access – You have the right to request copies of your personal data.
- The right to rectification – You have the right to request that we correct any information you believe is inaccurate or complete information you believe is incomplete.
- The right to erasure – You have the right to request that we erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our provided contact details.

8. Security of Your Information

We use appropriate technical and organizational measures to protect your personal data from unauthorized access, use, or disclosure. However, no method of transmission over the internet, or method of electronic storage, is 100% secure.

9. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

10. Contact Us

If you have any questions about this Privacy Policy, please contact us:

- By email: Info@mysolutionz.co.uk
- By mail: My Solutionz, 68 Goodwin Road, Slough, England, SL2 2EU
- By phone: 00447466063564